

# CGU OIT Help Desk

## Wi-Fi Coverage Request



Office of Information Technology  
150 E 10th St.  
Claremont, CA  
USA  
91711  
Main: 800-630-8893  
909-621-8174  
<http://www.cgu.edu/ehelp>

### Customer Info

Date:

Employee  Student

Name:

E-mail:

Cell Phone:

Extension:

### Wi-Fi coverage location:

Building:

Floor:  Room #:

### Which Wi-Fi network are you attempting to access?

Check all that apply:

- Claremont-WPA
- Claremont
- CGU-Guest

Other (Please Specify):

NOTE:  
You should be attempting to access the Claremont-WPA wireless network.  
Instructions for [Windows](#) are available [here](#) .  
Instructions for [Mac](#) are available [here](#) .  
Instructions for [iPad, iPhone, iPod Touch](#) are available [here](#) .

### Describe the problem in detail:

### Internal Use Only

Handled By	Hrs.	Date

Please use the "Submit by Email" button above to send your request to the Help Desk.  
**\*If the "Submit by Email" button does not work, please save the completed document and email it as an attachment to [helpdesk@cgu.edu](mailto:helpdesk@cgu.edu) and [carlos.miranda@cgu.edu](mailto:carlos.miranda@cgu.edu).**